

Bio

Associate Certified Entomologist

In the Pest Control industry since 1992

Experienced in operations as a Pest Control Technician, Salesman, Supervisor, Service Manager and Branch Manager.

2007 – has worked in Technical Services as a Field Trainer, providing training for both new and experienced employees in the field and in the classroom. Also provided technical assistance as needed with problem pest infestations.

In 2009 joined the Arrow University team as a Training Manager developing training for CEU's and New Employees, along with other non-technical training. Also developed on-line training for the eLearning center as well as all administrative functions of the e-Learning site and was later promoted to Director of Learning Technology.

After working with the AU team, was given an opportunity to return to Technical Services as Director, and then Director of Technical Services and Professional Development/ Arrow University.

Currently serve as the Vice President of Technical Services and Professional Development with a staff of 15 dedicated Technical Training Managers working in the field providing training and assistance supporting all of our 150 locations.